



Iris Jia

Based in Lynn, MA

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[Linkedin](#)

Key Expertise

- client-focused and detail-oriented

Tools

Notion, Discord, Canva, Adobe

Summary

I am a creative professional with a passion for marine biology. I have had many different jobs, each of which has enhanced a different quality to myself, making me extremely versatile and a fast learner. I am always willing to expand my knowledge and I look towards each opportunity with excitement! In my spare time, I enjoy painting and drawing, writing, and playing the piano. I am a very strong communicator with great people skills and a friendly aura despite being quite

blunt at times. I believe that collaborative work with like-minded and enthusiastic people is the best way to reach whatever goal is set in place.

Internship

May 2021 — August 2021 **Freshwater Mussel Research Intern @ Urban Rivers**
I worked on multiple projects in order to aide the establishment of the Wild Mild, Chicago's first-ever, mile-long floating eco-park. In order to better understand and gain hands-on experience, my main project was studying freshwater mussels and their contribution to freshwater ecosystems while creating a habitat for them to live in for the stretch of the Chicago River that Urban Rivers is located at.

Selected Work History

August 2020 — May 2022 **Teaching Assistant** for University of Illinois at Chicago's Linguistics Department
I assist in the technology aspect of online teaching, updating the BlackBoard website as often as necessary. I am also available for tutoring for students who may need extra help when it comes to learning Chinese. I am fluent, both in speaking/listening and writing/reading.

August 2019 — May 2022 **Shift Supervisor @ Starbucks (Chicago, IL — University of Illinois at Chicago)**
With this position, I have been in a leadership role for almost three years. I know how to keep inventory of Starbucks supplies and lead my team during every shift to make sure quality drinks/food are provided while giving customers the best experience possible. I continue to improve on managing people and accommodating their needs, making sure customers get what they need in a timely manner by providing support to my co-workers and even the customers directly at times. I am also a mentor as I train oncoming baristas to perform at their maximum potential while creating memorable customer experiences.

Barista @ Starbucks

I know how to create a Starbucks experience by preparing beverages and food in a timely manner while connecting with customers.

2018-2019 **Brand Representative @ Abercrombie and Fitch** (Aurora, IL — Fox Valley Mall)

Worked with various customers to ensure satisfaction while maintaining a clean and presentable store

2015-2017 **Swim Instructor @ Naperville Park District** (Naperville, IL)

Taught clients how to modify strokes appropriately to avoid injury and avoid using unnecessary energy

Worked with many parents of the young children in order to ensure their children were learning and retaining the information needed for swimming

Education

Beginning in August 2022 **Northeastern University — Boston, MA**
Pursuing an MS in Marine Biology

August 2018 — May 2022 **University of Illinois at Chicago — Chicago, IL**
BS in Biological Sciences
Magna Cum Laude
Order of Omega, German National Honors Society (Delta Phi Alpha)

2014-2018 **Naperville North High School — Naperville, IL**
High School Diploma
Graduated May 21, 2018